USE CASE DETAILED DESCRIPTION

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| Use case name | Wedding Hall Booking by the customer | |
| Scenario | Wedding Hall Booking by the customer | |
| Triggering event | Customer talks to the receptionist to book the hall | |
| Brief Description | When a customer talks to the receptionist to book a hall, the receptionist enter a new booking request in the system, provide the necessary information, system checks the availability of the particular booking, if it’s available more details are entered into the system and confirm the booking  If the hall is not available the system displays a message and cancels the booking request. | |
| Actors | Receptionist | |
| Related use cases | Check availability<<includes>>  Register payments by the receptionist<<extends>> | |
| Stakeholders | Manager: To verify the income of the business per month  Customer: To verify the hall booking | |
| Preconditions | Wedding hall booking rates must be up to date. | |
| Post conditions | If the booking was confirmed the hall must be allocated in the particular day for the customer and must be marked in the system calendar.  Else the booking should be deleted. | |
| Flow of events | Actor   1. Receptionist verify the booking request from the customer 2. Receptionist enter a hall booking request to the system 3. Customer provides the information 4. Receptionist enter the information   7. receptionist enter package + no.of people  8.receptionist enter modifications to the booking | System  2.1 A new booking is created   1. checks the availability of the booking 2. prompt for package + no.of people   9. display a message of confirmation |
| Exception conditions | 5.1 if the booking is not available the booking is cancelled  8.1 if there are no modifications to be done the system displays a message of confirmation | |